

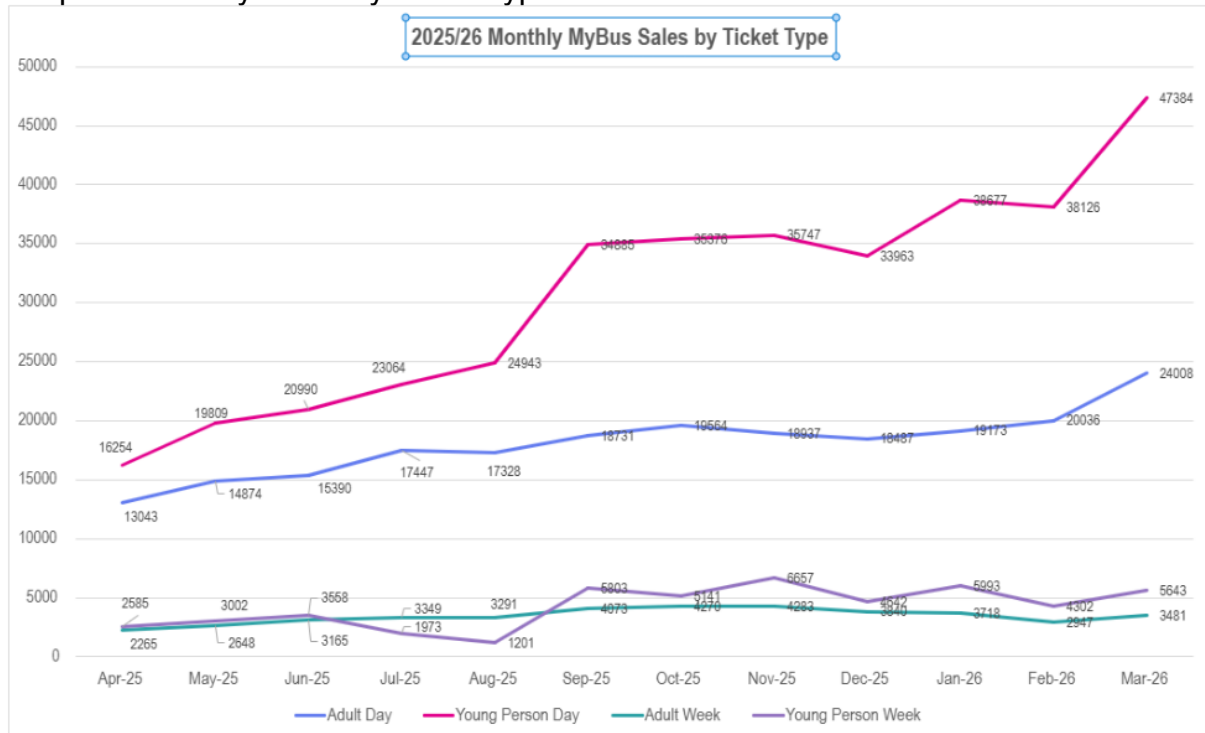
Annex 1: The MyBus Scheme in 2025/26

Year end financial position:

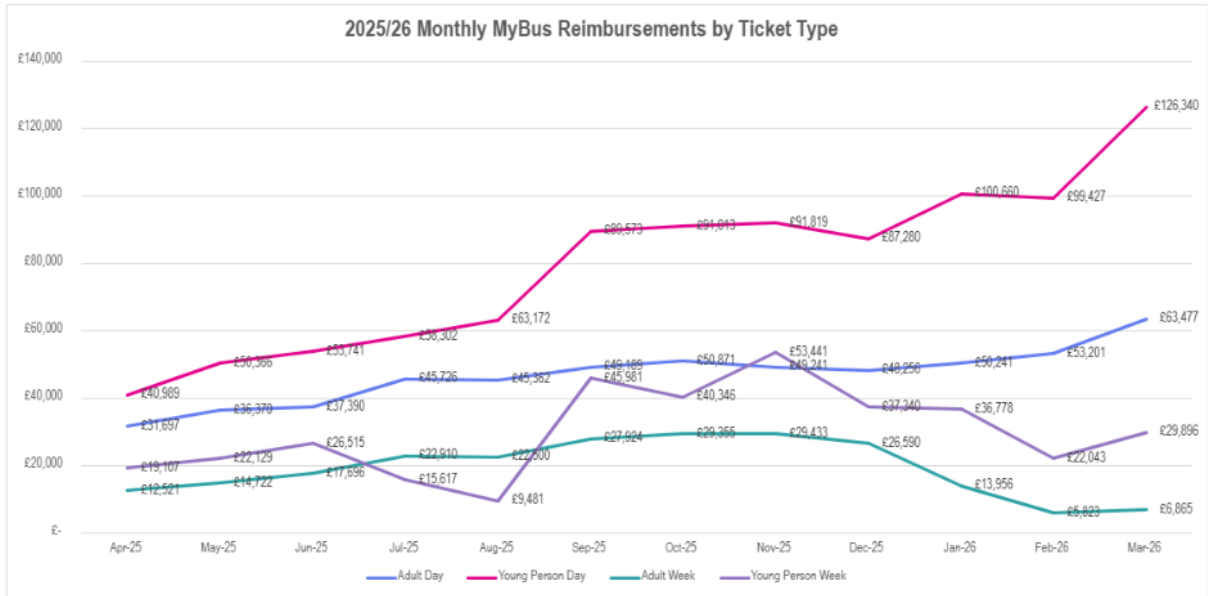
The final cost for the scheme in 2025/26 was £2,111,819 (includes scheme administration costs). This corresponds roughly with the 'best case' scenario forecasted costs presented at the 11 December 2026 CMD, and resulted in approximately £484,038 of the proposed reallocated funds not being required in 2025/26. Some of this was spent on service support and the remaining surplus has been carried forward into the new financial year.

MyBus monthly sales and reimbursement figures

Graph 1: Monthly Sales by Ticket Type



Graph 2: Monthly Reimbursement Costs by Ticket Type



As you can see from the graphs, the price increase to the weekly tickets on 11 January brought down the reimbursement cost of the weekly tickets. However, the day tickets continue to increase in sales with a subsequent impact on costs.

The County Council received very little correspondence from the public on the January price increase, although noting there were some negative comments on social media.